



PLAY SAFE STAY SAFE



Crown Golf

# GUIDE TO GOLF

During Covid



We recognise that Covid is still with us and therefore some sensible and practical precautions are required to ensure all golfers can enjoy their sport in a safe and controlled environment, whilst still enjoying all the mental and physical health benefits to support their wellbeing.

This short guide has been prepared in consultation with industry bodies, government and medical guidance. For golfers, the measures cover each step of the journey from home to 1st tee and back home again and adherence at all times is a condition of play, for your safety and that of everyone else at the club.

Information and guidance is under constant review, updated as the advice from the Government, health authorities and the sport's governing bodies evolves and in line with the gradual lifting of social restrictions and tier changes.

As is normal practice, each golf course will have local rules in play which will be communicated at the check-in point and should be adhered to as directed by the club team.



# COURSE ACCESS

## PLANNING FOR SAFE PLAY

To access the course, a player must:

- Not be in self-isolation and not required to self-isolate
- Not be displaying Covid symptoms
- Have a pre-reserved tee time



# BOOKING & ARRIVAL

## MAINTAINING SOCIAL DISTANCING

- Book online (pre-pay if applicable) to gain access to the course and simplify check-in.
- Prepare golf equipment before leaving home, to ensure no delays on arrival
- Sanitise regularly and before any interaction, using the sanitiser provided.
- Sanitised trollies and buggies are available for hire.
- Balls, gloves, tees, and hot and cold food and beverage is available to purchase by card payment only.
- The 72-hour cancellation policy as per the standard terms and conditions for all golf bookings remain. However, if you are within 72 hours of your tee time but, cannot agree that point 1 and 2 of the Course Access guidance doesn't apply to you then we will allow you to do one of two things:
  - Replace your name on the booking with an alternative name
  - Request the booking to be moved to a later date
  - Please note refunds will not be authorised



# CLUBHOUSE FACILITIES

## KEEPING SAFE

- Locker rooms are open and provide access to toilet facilities. Doors will be held open with facilities cleaned on a regular basis.
- Sanitise before and after using any of the facilities, using the sanitiser or soap provided
- Hand dryers are operational, with disposable paper towels also provided
- Other club house facilities are open and will be reviewed on government guidance





# ON COURSE

## KEEPING SAFE

- Keep all rubbish in your golf bag and use bins provided.
- Avoid slow play and call through following groups if for any reason you lose pace.
- Allow the group in front to exit the tee box before approaching a teeing area.
- Do not double back to play again if a ball is lost, unplayable, or in a penalty area.



# ENSURING SAFETY OF OUR TEAM

Club colleagues manage all customer-facing and facility aspects of the golf club. Our safety measures ensure their safety, along with club members, guests, and visitors.

- Staff provided with PPE as appropriate, masks, and gloves, to wear on-site if chosen to
- Hand sanitiser and cleaning solutions provided at the workstations
- All clubs have are cashless transactions only
- Administration colleagues are working remotely where possible
- Staff maintain social distancing with each other and with customers
- All work areas and contact points are cleaned and sanitised regularly.
- Machinery fully washed after use, including the disinfecting of controls